



Ticket 2082456 for account indianbloggers.org

Posted: 27 Jan, 2017 23:44 CST **Status:** Resolved

Ticket Subject: Refund Request

Ticket Messages:



You

Posted On 27 Jan, 2017 23:44 CST

Hi - After I subscribed to Siteground, I have had too many issues and you can check my ticket logs to confirm the same.

1. MySQL didn't work. The team fixed it but now require me to create the users again.
2. SSH didn't work. After spending several hours, I raised a ticket only to realized that they have not enabled it for my account.
3. The CPANEL continued to give "Non Secure" warnings in the browser. I was a bit concerned to share my password over a non-secure website and the support team said that I need to purchase an additional certificate to remove the warnings. I paid for a dedicated service and was surprised that I will have to pay again for access CPANEL over secure connection.
4. WHM didn't work. I raised several tickets and it is still not working. I have also sent screenshots. As mentioned in the chat session, I was willing to do a remote screnshare to show that the service isn't working.

I have spent more than a day configuring and still no where close to setting up my websites. I expected better services after paying such a huge fee to your company.

I would therefore request you to issue a full refund for my account as I no longer have the energy to work with your support to iron out issues that should not have been there at the first place.

Please refund.

1 file attached [Show](#)



Aleksandar Dimitrov

Support Guru Posts: 18847 Posted On 28 Jan, 2017 00:02 CST



Aleksandar Dimitrov

Support Guru Posts: 18847 Posted On 28 Jan, 2017 00:18 CST



You

Posted On 28 Jan, 2017 00:51 CST



Vladimir Todorov

Support Guru Posts: 22307 Posted On 28 Jan, 2017 01:49 CST



Lubomir Kazakov

Support Guru Posts: 52573 Posted On 28 Jan, 2017 03:01 CST



Valeri Markov

Support Guru Posts: 77800 Posted On 30 Jan, 2017 03:22 CST




You

Posted On 30 Jan, 2017 03:53 CST



Georgi Kojuharov

Support Guru Posts: 61455 Posted On 30 Jan, 2017 04:08 CST

 Screen Shot 2017-01-28 at 12.17.15 PM.png

Uploaded Jan 28, 2017